



FIRM / CONTACT	CONTACT	PHONE	STATES	REGION
Tel Rep Marketing, Inc.	Greg Kilgore greg.kilgore@telrepmarketing.com	T (214) 364-3645	AR, AZ, CO, IA, ID, IL, IN, KS, MI, MN, MO, MT, ND, NE, NM, OH, OK, OR, SD, TX, WA, WI, WY	Midwest
Microsat	Steve Miller microsat@mindspring.com	T (404) 281-0336	AL, FL, GA, KY, LA, MS, NC, SC, TN	Southeast
Dragon Communications	Rhys Owen rhys@dragoncomm.net	T (530) 321-4328	CA, NV, OR, WA	West
Jim Miller	Manager, Broadband Networks USA jmiller@wirewerks.com	T (972) 987-9250	DE, CT, MA, ME, MD, NH, NJ, NY, PA, RI, TX, VA, VT, WV	South

HOURS OF OPERATION

Monday through Friday
 8:00 am EST to 6:00 pm EST
Phone: 1-888-993-4237

PRICING, PRODUCT AVAILABILITY, ETA'S AND BOM'S

Please contact one of the following Wirewerks Customer Service Representatives:

Wirewerks Inside Team Member	Phone Number	Email Address + Fax Number	Location
Bianca Bellisario National Customer Service Representative, <i>Tier 1 Support</i>	T (514) 635-1103 ext. 255 1-888-993-4237	bbellisario@wirewerks.com F 1-888-893-4237	Montreal, QC
Carl Lindquist Business Development Manager Product Manager, <i>Tier 2 Support</i>	T (514) 635-1103 ext. 240 1-888-993-4237	clindquist@wirewerks.com F 1-888-893-4237	Montreal, QC
Jonathon Calderone National Director Channel Development, <i>Tier 3 Support</i>	T (514) 635-1103 ext. 237 1-888-993-4237	jcalderone@wirewerks.com F 1-888-893-4237	Montreal, QC

TECHNICAL SUPPORT - INCLUDING CUSTOM SOLUTIONS

Please contact one of the following Wirewerks Technical Support Team Member as indicated below:

Wirewerks Technical Team Member	Phone Number	Email Address	Location
Carl Lindquist Business Development Manager Product Manager, <i>Tier 1 Support</i>	T (514) 635-1103 ext. 240 1-888-993-4237	clindquist@wirewerks.com	Montreal, QC
Nicolas Saab National Product Engineer (North America), <i>Tier 2 Support</i>	T (514) 635-1103 ext. 251 1-888-993-4237	nsaab@wirewerks.com	Montreal, QC
Edouard Tabet National Principal Engineer (North America), <i>Tier 3 Support</i>	T (514) 635-1103 ext. 246 1-888-993-4237	etabet@wirewerks.com	Montreal, QC